

ALAMEDA COUNTY DOMESTIC VIOLENCE RESOURCES

EMERGENCY

Police/ Ambulance 911

24-HOUR CRISIS LINES

National Domestic Violence Hotline
1-800-799-SAFE (7233)

A Safe Place
*510-536-7233

Building Futures with Women and Children
*1-866-292-9688

Ruby’s Place
*1-888-339-7233 or 510-786-1246

SAVE
*510-794-6055

Tri-Valley Haven
*1-800-884-8119

Bay Area Women Against Rape
510-845-RAPE (7273)

Family Violence Law Center
*1-800-947-8301

DOMESTIC VIOLENCE WOMEN’S SHELTERS

A Safe Place
*510-536 7233

Ruby’s Place
*510-581-5626

Building Futures with Women and Children
* 1-866-A-WAY-OUT

SAVE
* 510-794-6055

Tri-Valley Haven
*1-800-884-8119

Women’s Inc.
415-864-4722

COUNSELING

ACCESS	1-800-491-9099
Asian Health Services	510-986-6800
La Clinica de la Raza	510-535-4170
Korean Community Center	510-200-8107
Mujeres con Esperanza	510-536-4764

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LEGAL SERVICE AGENCIES

Asian Pacific Islander Legal Outreach	510-251-2846
Bay Area Legal Aid	1-800-551-5554
East Bay Community Law Center	510-548-4040
Family Violence Law Center*	510-208-0220
Legal Assistance for Seniors	510-832-3040
SAVE TRO Clinic	510-574-2250
Tri-Valley Haven TRO Clinic	925-449-5842

IMMIGRATION ADVOCATES

Asian Pacific Islander Legal Outreach	510-251-2846
Bay Area Legal Aid	1-800-551-5554
Catholic Charities of the East Bay*	510-768-3100
Immigration Institute of the East Bay*	510-451-2846
Spanish Speaking Citizens’ Foundation	510-261-7839

REFERRAL & INFORMATION

Eden I&R—housing & other info	510-537-2552
Family Justice Center	510-267-8800
Narika, S. Asian DV Program	1-800-215-7308
Mujeres Unidas Y Activas (MUA)	510-261-3398
Korean Community Center	1-844-828-2254
Victim Information & Notification Everyday (VINE)	1-877-411-5588

DOMESTIC VIOLENCE CRIMINAL JUSTICE CONTACTS

Alameda County District Attorney’s Office Victim/Witness Assist. Div.	510-272-6180
Berkeley Police Department	510-981-5900
Tri-City - SAVE	510-794-6055
Hayward Police Department	510-293-7000
Newark Police Department	510-578-4237
Oakland Police Department	510-238-3455
Livermore Police Department	925-371-4987
Non-emergency 925-371-4900	
Pleasanton Police Department Non-emergency 925-931-5100	925-931-5234
Dublin Police Department	925-833-6670

*Denotes Alameda County CalWORKs
Domestic Violence Contractors

SSA CAN HELP YOU

- For help with CalWORKs, talk to your Employment Counselor.
- For help with domestic violence issues, talk to the on-site Social Worker. Everything you tell the Social Worker will be kept confidential unless the Social Worker suspects child or elder abuse, which Social Workers are required to report, or, unless a report of such abuse has been filed. To contact a Social Worker, call 510-263-2420 and leave a message, or you can walk into any of the Alameda County Social Services Agency offices to ask for assistance.

YOU HAVE RIGHTS

- If you disagree with County decisions, you can request a hearing.
- If you do not like what is in your “Welfare-to-Work Plan,” appeal as soon as possible.
- If you request a hearing before a sanction date, you will continue to receive your benefits until the hearing.
- Contact Bay Area Legal Aid or East Bay Community Law Center for assistance.

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Domestic Abuse Services & CalWORKs

(510) 267-8800
Information & Referral Line

WHAT IS DOMESTIC VIOLENCE?

- ◆ Physical violence or threats
- ◆ Sexual abuse or threats—including forced sex, sex involving a child in the home, or threats to rape you or your kids.
- ◆ Mental, emotional, or verbal abuse
- ◆ Isolation
- ◆ Economic control
- ◆ Neglect, withholding of medical care
- ◆ Stalking
- ◆ Damage to property or pets
- ◆ Controlling or coercive behavior

The person who abused you can be an intimate partner, current or former spouse, parent of your child, someone you are dating or have dated, or someone you live with. The person can also be any family member related by blood, adoption, or marriage.

HOW DO I PROVE I HAVE BEEN ABUSED?

- Your sworn statement is enough proof of abuse unless the county provides a written response that they need additional documents.
- Other ways to prove abuse include the following:
- ◆ Police reports or court records.
 - ◆ Written proof from a domestic violence counselor.
 - ◆ Program, church, medical provider, or other professional that helped you deal with the abuse.
 - ◆ Sworn statements from anyone who witnessed or knows about the abuse.
 - ◆ Any other evidence supporting the abuse claim.

WHAT IF I CANNOT MEET THE REQUIREMENTS TO RECEIVE MY BENEFITS?

The county should not put you at risk or punish you or your family for being abused. You can ask the county to excuse you from certain requirements (this is called “waiving” requirements or a “waiver”). The county will decide how long to waive requirements in your case.

YOU MAY BE ABLE TO WAIVE THE FOLLOWING REQUIREMENTS

- ◆ Time limits on getting assistance.
- ◆ Welfare-to-work plan requirements.
- ◆ Education requirements.
- ◆ Establishing paternity.
- ◆ Requirement to go after child support.
- ◆ Limits, in some cases, on increases to parents who have more children while on aid (family cap/Maximum Family Grant rule).
- ◆ Requirements that teen parents live with an adult.
- ◆ Some immigration status requirements.

Most requirements (except deprivation, income, or assets) may be waived if necessary to protect you and your children. However, you must be able to show the connection between the abuse and your need for a waiver.

WHAT IF THE COUNTY REFUSES TO GIVE ME A WAIVER?

- ◆ You have the right to complain by filing a grievance or asking for a fair hearing.
- ◆ Your local domestic violence agency or legal services office may be able to help you. Call the numbers listed on the back of this brochure.

WHAT IF I’M AN UNDOCUMENTED IMMIGRANT?

If you are an undocumented immigrant and a victim of abuse, you might be able to apply for legal status because of the abuse (call a legal services program for more information). If you apply for legal status under the Violence Against Women Act (VAWA) or for a U Visa (even if you have not yet been approved) or if you are a trafficking victim, you may be eligible for public benefits and should submit an application if you are interested. You should attach proof that immigration received your paperwork, that you applied or that you were approved, or in the case of T Visa, a least a statement of your intent to apply. No social security number should be required.

If you have not yet applied for residency, contact one of the immigration advocates on the back of this brochure about your rights as an abuse survivor.

WHAT ABOUT “DEEMING”

The County will assume that you have access to any money or property that your sponsor has (this is called “deeming”). If you have been abused by your sponsor, you may be able to avoid deeming. Contact an immigration advocate or your eligibility technician to learn more.

WHAT IF I WANT TO WORK?

If you want to work but are afraid your partner may stalk you at work, or you need to take time off to go to court or to take care of other needs related to the abuse, you may be able to create a Welfare-to-Work plan that lets you do this.

- ◆ The county must provide a safe way for you to work by creating work and educational plans that you can follow safely.
- ◆ Your participation in domestic violence services (for example, support groups or getting a restraining order) can count as work!

SAFE AT HOME CONFIDENTIAL ADDRESS PROGRAM

If you are a victim of abuse, you can get information on how to obtain a confidential address by calling
TOLL-FREE:
1-877-322-5227